



## **Partial Experience List – Diverse Industries**

### **Strategic Consulting**

#### **Enterprise Architecture Design**

For a global automotive company, Responsible for architecture strategy and management for the Plant/Production Support space, using J2EE systems, wireless devices and product cataloging systems to reduce maintenance downtime and costs, reduce labor costs, and improve metric monitoring and control.

#### **Application & Platform Integration**

For a leading New York based publishing firm, Helped the technology leadership build a business case to consolidate their disparate off-the-shelf systems by a standard development environment.

Helped develop a common platform on which all application processes could be captured and presented consistently throughout the company.

#### **Proof-Of-Concept**

For a New York based medical supplies company, Helped the IT initiative owner in getting the business case approved for a B2B web based catalog. Developed a proof of concept to substantiate the business case and show value to the management.

### **Project Management**

#### **Global Project Management**

For a large automotive manufacturer, Provided Project Management for an enterprise wide application for 230 plants globally for analyzing different COTS and custom in house applications

#### **Business Process Planning & Management**

Supported a newly created refined-fuel exchange in Houston with business process planning, business plan development, program control and management, and other IT consulting.

#### **Project Management, Scoping and Development**

For a Colorado based telecommunication service provider, Provided End to End Implementation service to develop a J2EE based Oracle application to maintain information about its clients.

### **Custom Solutions**

#### **Legacy Transformation**

For a state agency, Provided expertise in Architecting/re-hosting (converting) the Legacy HP3000 system to the newer Windows/ASP.NET technology system using AcuCobol and C# languages benefiting the business with faster, more efficient and reliable performance and results"



### **Technology & Functionality Migration**

For a Atlanta based automotive manufacturer, Migrated their WebSphere implementation to the latest release and enhanced the overall functionality of the B2B site

### **Business Process Re-engineering**

For an Indiana based manufacturing company, Implemented a custom manufacturing application to enable their core manufacturing processes. Provided the best business practices knowledge and process re-engineering in the manufacturing industry.

### **Order Entry & Billing**

For a Iowa based manufacturing firm, Helped the client complete an application development initiative covering areas of order entry and billing on a mainframe environment.

### **Billing & Customer Care**

For a California based ESP, Built a custom solution to handle the processes of billing, orders, finance and customer care using Microsoft technologies.

### **Process Mentoring**

For a California based loan origination company, Provided functional experience in mortgages and loans. Helped the client implement a custom JAVA based solution to enable the processes.

### **PC Lease Rollout**

For a Michigan based government agency, Worked with the infrastructure reseller and managed the retiring of old PCs and rollout of 500 new PCs with transfer of user data and environments.

## **Enterprise Application Integration**

### **Application & Platform Integration**

For a leading New York based publishing company, Designed and implemented an architecture for connecting ERP and non-ERP based core business systems. The architecture also supports the build of personalized web applications for eBusiness.

### **Messaging Architecture**

For a Connecticut based global conglomerate, Designed the messaging architecture for their enterprise using MQ Series as the messaging environment.

### **Webmethods Competency Center Development**

For a California based Internet Infrastructure management firm, Developed an inhouse Webmethods competency center by providing mentoring and formal Webmethods training.



## **Data Warehousing & Business Intelligence**

### **Enterprise Data Warehouse Implementation**

For a New Jersey based Hospitality Industry Organization defined an Enterprise Data Warehouses (EDW), with data marts and business intelligence environments for Deploying Master Data Management (MDM) and Customer Data Integration (CDI) solutions.

### **Datawarehouse implementation**

For a US Navy department, Built a datamart which feeds off a central datawarehouse using Sybase as the enabling technology.

### **Performance Tuning**

For a Colorado based home improvement company, Improved the response time from their existing datawarehouse implementation.

### **Consumer Data Management**

For a large Colorado based office supply company, Provided evaluation services for the site usability leading to better customer retention and traffic.

## **Customer Relationship Management**

### **Call Center Consolidation**

For a US civilian agency, Provided Siebel eCommunications expertise to migrate their existing call center functionality with a CRM solution. The benefits of the initiative will be increased revenue, improved customer service and maximized ROI.

### **Business Process Improvement**

For a New Jersey based energy utility company, Developed end-state business processes for customer care, billing, financial services, and GIS operational areas. The next phase of the initiative will include technology and architecture evaluation

### **Marketing and eChannel**

For a California based ASP, Helped them implement a CRM solution covering areas of marketing and channels using Siebel as the technology enabler.

### **Business Process Re-engineering**

For a Chicago based B2B aerospace portal, Provided business and technology consulting helping client understand the business processes and practices. This involves interacting with the technical leadership to achieve the desired functionality.

### **RFP Generation**

For a major government contractor, Assisted in responding to an enterprise RFP by providing Siebel specific product knowledge and gap fit analysis.



## **eBusiness, Content Management & Portals**

### **Document Management**

For a Global services company, Implemented a Documentum based document management system and repository to catalog their whitepapers, proposals, subject matter and proposal analysis.

### **Enterprise Portal**

For an international publishing company, Implemented an enterprise employee portal using Weblogic Portal technology.

### **Intranet Development**

For a food and drug government agency, Developed an intranet to streamline the communication through FDA's central region.

### **Application & Platform Integration**

For a Boston based not-for-profit publishing organization, Designed and implemented a web based architecture to enable online publishing and integrate their back office systems.

### **Architecture Design**

For a Massachusetts based electronics retailer, Designed the architecture for a personalized B2C site using BroadVision enterprise suite.

### **Site Usability**

For a large Colorado based office supply company, Provided evaluation services for the site usability leading to better customer retention and traffic.

### **Enterprise Portal**

For a regional telecommunications service provider, Architected and developed a ISO 9000 compliant Microsoft .Net based enterprise portal for enhanced knowledge management and personalized content.

### **B2B and B2C Application Development**

For a fortune 2000 health and fitness equipment manufacturer, Developed an eCommerce application with CTI and ERP back office integration using e.Piphany

## **Enterprise Resource Planning**

### **Customized Corporate Training**

For a US Army Base agency, Developed and Delivered customized training material for functional users in handling their processes through SAP.

### **Software Migration and Functionality Release**

For a North Carolina based utility company, Managed a software migration and functionality in JD Edwards One World Suite



### **ERP Implementation**

For a Maryland based government contractor, Implemented a BaaN solution and migrated their legacy applications to ERP solution.

### **Procurement process configuration**

For a New Jersey based government agency, Configured the procurement and manufacturing modules in an Oracle applications environment.

### **Asset Management**

For an Ohio based manufacturing organization, Helped them implement an enterprise wide Asset Management solution using Peregrine as the technology enabler. This asset management solution will connect to different ERP and non-ERP based back office systems.

### **JD Edwards Implementation**

For a Chicago based distributor, Implemented the core business processes using JD Edwards One World product suite.

### **EDI Implementation**

For a Florida based retail company, Helped the client implement a robust EDI architecture interacting with JD Edwards at the back end.

### **Legacy Systems Migration**

For a national distribution company, Provided JD Edwards configuration and technical expertise to migrate their legacy systems to JD Edwards One World.

### **SAP SEM Implementation**

For a DoD agency, Assisted the client in developing a business case, blueprint, project plan and end to end support for SAP SEM Implementation. This will result in better reporting capabilities.

## **Enterprise Infrastructure**

### **Desktop environment management**

For a US government agency, Managed a 10000 user desktop environment using Microsoft servers, desktops, and operating systems.

### **Helpdesk Operations Setup Mentoring**

For US based federal agency, Leadership, planning, and operations support for helpdesk operations, designs and application developments, networking and telecommunications.

### **Disaster Recovery Architecture Design**

For a national retail food chain, Provide Disaster Recovery expertise to design the architecture and help implement.



## **Quality Assurance**

### **Telecom Specific Testing**

For a national telecommunications provider, Provided Telecom specific testing for sales orders entered via EDI, web and telephony system.

### **CRM Functionality Testing**

For a sports equipment manufacturer, Provided Siebel specific testing for a order processing system.

### **QA/Testing Mentoring Services**

For a national retailer, Provided mentoring services to train client employees in generating automated test scripts for stress testing application functionality of core business systems.